

2003-05 Performance Progress Report

For Quarter Ending 6/30/2004

Agency 085

Office of the Secretary of State

Mission

The Office of the Secretary of State will promote public trust by maintaining records of public events and informing the citizenry of past, present and future events by providing equal access to government, its records and information.

Goal Provide equal access to public records and information in a variety of mediums.

Performance Measure Total Public records preserved and made available to the public in the State Archives.

* SW 10 - Improve cultural & recreational opportunities throughout the state.

Output	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				298,491,520				313,086,265
Actual				344,637,500				
Date Measured				7/12/2004				

Performance Measure Total public records stored and managed in the State Records Center.

* SW 11 - Improve the ability of state government to achieve its results.

Output	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				672,104,076				698,988,239
Actual				588,200,000				
Date Measured				7/12/2004				

Performance Measure Number of searches of the statewide consortially licensed digital resources, coordinated by the State Library, for citizens in Washington State.

* SW 1 - Improve student achievement in elementary, middle and high schools. The State Library facilitates group licensing of online periodical documents for libraries statewide; the majority of participants are K-12 schools.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				3,178,572				3,210,357
Actual				3,779,083				
Date Measured				7/8/2004				

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Performance Measure

Number of public, professional and other Corporation program contacts, including, but not limited to: phone, web, electronic (email and fax) and in-person contacts.

* SW 6 - Improve the economic vitality of businesses and individuals.

Output	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				691,200				726,700
Actual				924,359				
Date Measured				7/9/2004				

Performance Measure

Microfilm scanning cost per image produced by the Imaging/Micrographics Bureau.

* SW 11 - Improve the ability of state government to achieve its results.

Efficiency	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				.03				.03
Actual				.04 - .20				
Date Measured				7/12/2004				

Quarter 4 Comment

16 mm depending on quality of film .04 - .08
35 mm depending on quality of film .10 - .20

Goal

Promote and/or support participatory government.

Performance Measure

Percent of the eligible voting age population who are registered to vote.

* SW 10 - Improve cultural and recreational opportunities throughout the state. **Voter turn-out is typically less in odd-year elections.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate		82.18%				86.17%		
Actual		79%						
Date Measured		11/4/2004						

Quarter 2 Comment

2003 General Election